

Interventions Working Group Subgroup - Restricted Access Customer Letter

Meeting 02

13 May 2025 at 10:00 – 13:00

Teleconference

Join on your computer or mobile app

[Join the meeting now](#)

Meeting ID: 334 955 958 030

Passcode: 8Xx6eG3d

Dial in by phone

[+44 20 3855 5248,467068018#](#) United Kingdom, City of London

Phone conference ID: 467 068 018#

No.	Item	Paper Ref.	Status	Lead
1.	Introduction <ul style="list-style-type: none">- Recording- Welcomes and Apologies- Competition Law Guidance- Review Minutes of Previous Meeting	IWG 20250513 01	Information	Chair
2.	Review Open Actions <ul style="list-style-type: none">- Feedback from members' regs/legal teams on disconnection- Examples of restricted access situations	Verbal	Discussion	Chair/ All
3.	Finalise First and Second Letters	IWG 20250513 03	Discussion	All
4.	Creation of Third Letter Template	Verbal	Discussion	All
5.	Agree Comms to be Circulated to Organisations with the Letters	Verbal	Discussion	All
6.	Any Other Business	Verbal	Discussion	All